

Bengaluru
24-07-2026

CIRCULAR TO OPERATORS/CLIENTS

Circular Ref No.: ADITI/HO/2026/CIRCULAR/011

Subject: Temporary Suspension of Certification Services for Accounts with Outstanding Dues and Advisory on Service Delays

Dear Valued Operators,

We sincerely thank you for your continued association with Aditi Organic Certifications Pvt. Ltd. and for your trust in our certification services.

We wish to bring to your attention certain operational challenges currently being experienced across the certification system, which require immediate cooperation from all certified operators.

1. Settlement of Outstanding Payments

Over the past several years/months, a significant amount of service charges relating to inspections, certification activities, transaction certificates, surveillance audits, renewals, and other certification-related services remain outstanding despite repeated reminders.

As a certification body, our operations are entirely sustained through the professional fees received for the certification services rendered. Delayed payments directly affect our ability conduct inspections, process certification decisions, and deliver services within the expected timelines.

Accordingly, with effect from 27th July 2026, the following policy shall be implemented:

- All inspection activities.
- Audit scheduling.
- Certification decisions.
- Renewal processing.
- Scope extension requests.
- Approval of products.
- Issuance of Transaction Certificates (TCs/PTCs).
- Any other certification-related services.

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CIN : U01409KA2007PTC042101 GST : 29AAGCA1987P1ZV

will remain on hold for operators whose outstanding invoices remain unpaid.

Services shall resume only after **complete settlement** of all outstanding dues and confirmation of receipt of payment by our Accounts Department.

No further payment reminders will be issued individually.

We therefore request all operators to clear their pending dues immediately to avoid interruption in certification services and business operations.

2. Advisory Regarding the New Tracenet System

As many of you are aware, the newly introduced Tracenet platform has undergone major system changes.

Despite continuous efforts by the Tracenet Technical team, certification bodies and stakeholders, several technical issues remain unresolved. These challenges have affected routine processing of certification activities across the sector.

Consequently, even operators **who maintain timely payments** may occasionally experience delays in:

- Processing certification applications.
- Renewal approvals.
- Transaction Certificate issuance.
- Scope modifications.
- Other **Tracenet-dependent** certification services.

We request your patience and understanding while we continue working within the constraints of the system and coordinate with the competent authorities for timely resolution of the technical issues.

3. Cooperation requested

To enable faster processing once services resume, operators are requested to:

- **Clear all outstanding invoices immediately.**
- **Submit complete documentation without delay.**
- **Respond promptly to communications from our inspection and certification teams.**
- **Ensure timely completion of corrective actions wherever applicable.**

Your cooperation is essential for maintaining uninterrupted certification and market access.

We appreciate your understanding and continued support during this challenging period and assure you that every effort is being made to restore normal service levels at the earliest.

For any clarification regarding outstanding payments, kindly contact the Accounts Department (sowmya@aditicert.net) with cc to aditi@aditicert.net

For certification-related queries, please contact your respective Client Operation Coordinator (COC) coc@aditicert.net with cc to certification@aditicert.net and aditi@aditicert.net

We look forward to your immediate cooperation.

For Aditi Organic Certifications Pvt. Ltd.

For ADITI ORGANIC CERTIFICATIONS PVT. LTD.

Mr. Narayana Upadhyaya

Managing Director. **Managing Director**

