

QUALITY POLICY		<i>Section No.: QM – 5.0</i>
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QUALITY POLICY

Aditi is a Conformity Assessment Body providing certification services for Products and facilities as per the guidance of ISO/IEC 17065 and applicable standards adopting continuous improvement of its certification process by a stable Quality System, supported by expertise, resources, and a Code of Ethics, ensuring the continued delivery of high-quality valued services to clients.

The value of ADITI certificate is the degree of confidence and trust that demonstrates impartial and competent fulfilment of specified requirements.

Top management, supported by the Quality department and responsible for the implementation of quality policy by:

- Continuously meet customer requirements.
- Cascading common quality objectives and monitoring relevant action plans.
- Commitment to satisfy to applicable statutory and regulatory requirements and mutually agreed on customer requirements.
- Committed to the relationship with its clients on the principle of equal opportunity and fair treatment and does not discriminate against any applicant with respect to all aspects of the certification policies and procedures adopted. Clients are treated in the same unconditional non-discriminatory way regardless of the client size, service requested, certification type, and scope needed.
- Connects business relationships with subcontractors for all other activities that might be needed for the certification process. Subcontractors undergo constant monitoring and evaluation to ensure the impartiality of their services is not compromised.
- Aditi has policies and procedures in place to support quality goals and align the quality system in order to regular gathering and monitoring of customer feedback, adhering to strict corrective and preventive action procedures, selection and performance monitoring of all related activities of certification, providing continuous training and development of employees, defining measurable quality objectives which reflect our business aims, Management reviews of audit results, customer feedback and complaints

ADITI'S procedures are reviewed regularly and are held in a Quality Manual, understood applied at all levels within the organization, and made available to relevant interested bodies.

Mr. Narayana Upadhyaya
(Managing Director)